

Warwick House Medical Practice

Quarterly Newsletter

www.warwickhouse.org.uk



Providing NHS services

@warwick.house.medical

Opening Hours

Monday	08.00-18.30
Tuesday	08.00-18.30
Wednesday	08.00-18.30
Thursday	08.00-18.30
Friday	08.00-18.30
Sat, Sun & Bank Holidays	Closed

Practice Half Day Closing for Training

Tuesday 28 th April	13.30-18.30
Thursday 21 st May	13.30-18.30
Wednesday 24 th June	13.30-18.30

COVID SPRING BOOSTER CLINICS

We are now booking appointments for the covid spring booster vaccination. You should receive a text if you are eligible.

COVID Spring Booster Campaign

- Adults aged 75 years and over
- Residents in care homes for older adults
- Individuals aged 6 months and over who are immunosuppressed

Welcome to our new staff members

We are pleased to welcome:

- Dr Helen Hampson - GP
- Dr Amit Patel - GP
- Oli Redstone - Advanced Paramedic Practitioner
- Sophie Mara - Patient Services Administrator

Here are a few words from Dr Hampson:



“Hello, I’m excited to be joining Warwick House as a GP. I have been living in Taunton since 2020 and recently completed my GP training here in Somerset, where I have developed a particular interest in women’s health. Prior to this, I worked as a doctor in Cornwall for many years and in New Zealand as an urgent care doctor.

Outside of work, I have two young children who keep me very busy, but I also enjoy playing netball and going on long walks with our very energetic dog. I’m really looking forward to meeting everyone and becoming part of the team.”

Please check our website for any staffing updates.

Somerset NHS Charity is the official charity for NHS Services across Somerset. If you or a family member have been treated by this GP surgery and would like to help us make a difference for patients, please get in touch.



**Somerset
NHS Charity**

For more information, please visit:
<https://www.somersetnhscharity.org.uk/>

New Noticeboards

We have recently changed our noticeboard to enclosed boards in our foyer. This is because the posters were looking messy from being blown in the wind by our doors opening and closing! We hope you find this useful and informative



Symphony wide updates

For organisational wide updates, please see our Symphony special edition 10yr anniversary newsletter. We take a look back at some key milestones over the last decade, with commentary from Managing Director, Kerry White.

[Q4 SHS Newsletter - Special Edition 10yr anniversary](#)

(this can be found on the news page of the Symphony website)

Useful Numbers

Warwick House 01823 282147

Boots Upper Holway Road 01823 284529

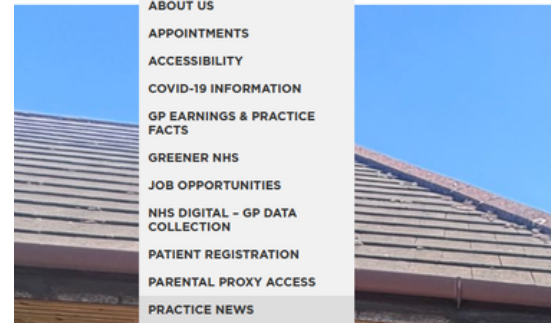
Musgrove Park Hospital 01823 333444

Find our newsletter on our website



Warwick House Medical Practice

[PRACTICE INFORMATION](#) • [OPENING HOURS](#) •



www.warwickhouse.org.uk

Patient Feedback:

'everything was first class thank you'
'everyone is so nice and pleasant'
'very caring'

We review every feedback we receive, positive & constructive and aim to make changes where appropriate or pass on good feedback to our team.

Examples of changes this quarter have been:

- Music changed as patients feedback that they did not enjoy our current playlist
- Changes to chair layout in the waiting room



PATIENT FEEDBACK

Between January & March 2026, over 951 patients provided us with feedback and over 88% were **positive** about our services!

Patients can always submit feedback via:

- Friends & Family feedback on our surgery website
- A text following your appointment