

Warwick House Medical Practice Quarterly Newsletter

www.warwickhouse.org.uk



Providing NHS services



@warwick.house.medical

Opening Hours	
Monday	08.00-18.30
Tuesday	08.00-18.30
Wednesday	08.00-18.30
Thursday	08.00-18.30
Friday	08.00-18.30
Sat, Sun & Bank Holidays	Closed

Practice Half Day Closing for Training	
Wednesday 26 th August	13.30-18.30
Wednesday 30 th September	13.30-18.30
Thursday 22 nd October	13.30-18.30

NHS App Drop-in Sessions

**Thursdays, 9:30 AM to
12:30 PM**

**Taunton Library, Paul
Street, Taunton, Somerset,
TA1 3XZ**

Bring your smartphone or tablet, along with any relevant login details (such as your Apple ID or Google Play Store passwords) and your NHS login information.

Somerset NHS Charity is the official charity for NHS Services across Somerset. If you or a family member have been treated by this GP surgery and would like to help us make a difference for patients, please get in touch.

Staffing updates



We would like to welcome our new HCA, starting this month, Ashleigh Mottram. Ashleigh is trained in phlebotomy, blood pressures and annual screenings. She is also currently training for dressings and 24hr ECG appointments.

Our PSA Sophie Mara has also recently gained a qualification in phlebotomy and will now help us out with clinics every Wednesday afternoon.



We have also had some changes in our PSA team. We would like to welcome our new Patient Services Advisor, Emma Harris, who has joined the practice recently.



Action taken based on feedback:

- **Recall system in reception area**
 - Some patients have commented about being confused where to go for their appointments. We have made it clear on the recall board and have put signs up to help patients navigate their way around the surgery.



**Somerset
NHS Charity**

For more information, please visit:
<https://www.somersetnhscharity.org.uk/>

Meet our Advanced Clinical Practitioners

Advanced Clinical Practitioners are experienced, master's-level registered healthcare professionals, such as a nurse, paramedic or pharmacist, who work autonomously in general practice. They assess, diagnose and treat patients with undifferentiated illnesses, order tests, and prescribe medication.

At the surgery, we have two Advanced Nurse Practitioners, Carl Pinion and Judith Barry.

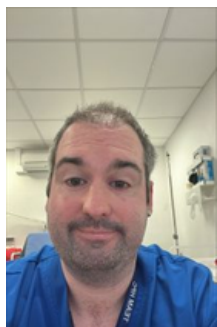
Carl Pinion

Carl joined Warwick House Medical Practice as an Advanced Nurse Practitioner (ANP), bringing with him a wealth of experience across emergency and primary care. He qualified as a nurse in 2011 and began his career in A&E, working across a number of hospitals in London and the South East. He then undertook his Advanced Clinical Practitioner (ACP) training in London between 2019 and 2021. Following this, Carl relocated to the South West, where he worked in a health centre in Hinckley and developed his interest in primary care. Carl has a particular interest in men's health and continues to work in urgent care alongside his role at Warwick House, bringing valuable experience in managing a wide range of acute and primary care presentations.

Judith Barry

Judith Barry began her nursing career in 1983 and qualified as a midwife in 1988. Over the years, she has built a diverse career spanning sexual health, school nursing, urgent care, and telephone triage. She qualified as an Emergency Nurse Practitioner in 2013 and as a Non-Medical Prescriber in 2014, and has also served as a Royal College of Nursing Steward and Regional Board Member for Somerset.

Judith joined General Practice in December 2020 and has developed a particular interest in women's health. Her role includes managing HRT prescriptions and fitting contraceptive implants and coils. She is also studying for a Diploma in Nutrition, which she hopes to complete by the end of 2026.



Patient Participation Group (PPG)

**Next meeting: Wednesday
25th November**

If you would like to join our Patient Participation Group, please pop into reception to collect a form and hand this back in.

Vaccination Clinics

Thursday 27th August - RSV clinic

Patients over the age of 75 will have been sent a text or a letter to call reception to book in for an appointment. There are still a few slots left in the afternoon of that day. If you are unable to make this clinic but would like the vaccination, please contact reception.

Symphony wide updates

For organisational wide updates, please see link below:

<https://www.symphonyhealthcareservices.com/news/>

Useful Numbers

Warwick House 01823 282147

Boots Upper Holway Road 01823 284529

Musgrove Park Hospital 01823 333444

Friends and Family Test Feedback

'Everything was fine for my needs; nothing could have been done any better'

'Everything I wanted to hear was discussed and evaluated about my medication'

'Doctor very caring'

